



Certifies that

Alan Amador Flores Fiscal

Successfully completed the requirements for the

**Continuing Education Certificate in Digital Project
Management**

MIAMI, FL

May 2024 to September 2024 - Hours: 160

Issued on: September 30, 2024



A handwritten signature in black ink, appearing to read 'Daniel Burgos', located below the text of the certificate.

Daniel Burgos
President

Continuing Education Certificate in Digital Project Management

Number of hours: 160

MODULE 1

Unit 1: Key Project Management Concepts. Unit 2: Project Initiation and Stakeholders. Unit 3: Plan: Integration. Unit 4: Plan: Scope and Timing. Unit 5: Plan: Costs and Risks. Unit 6: Plan: Communication and Resources. Unit 7: Professional Responsibility. Unit 8: Quality and Sourcing. Unit 9: Execution, Control, and Closing a Project. Unit 10: Now What? Building a Basic Project Plan. Unit 11: Recommendations for PMP Certification.

MODULE 2

Unit 1. Introduction to the Agile Management Approach. Unit 2. Agile Methodologies: Scrum, XP, Kanban and Others. Unit 3. Lean Approach Launching an Agile Project. Unit 4. Estimation and Agile Planning. Unit 5. Implementing Sprints. Unit 6. Follow up and Deliverables Agile work Teams. Unit 7. Evolution of the Management Approach: Agile Vs. Traditional RUP. Unit 8. Waterfall or Classic Approach. Unit 9. Prince 2. Unit 10. Metric V.3.

MODULE 3

Unit 1. Service Management in the Context of Digital Transformation. Unit 2. Dimensions of Service Management. Unit 3. Service Value System. Unit 4. Agile Service Management Principles. Unit 5. Service Management Practices (1). Unit 6. Service Management Practices (2). Unit 7. Datification of Services. Unit 8. Data-Driven Approach. Unit 9. Agile Data. Unit 10. Soft Skills for Service Management.